

RV Adventure Club

The 2023 RV season is here! As one of our many Go RV Adventure Club Members, you will enjoy the weekly privilege of: **one bag of firewood, one 4-pack of RV bathroom tissue, two packs of sani-chemicals, and a propane refill.**

Once per week all you need to do is drop by one of our locations (Edmonton, Leduc, or Red Deer), present your Adventure Club membership (accessed in the Go Auto App) and one piece of government issued photo ID to our staff at the Adventure Club area, and **PICK UP YOUR FREE ESSENTIALS!**

The Adventure Club Program runs from **May 2023 to September 2023.**
This year, you will be able to pick up your essentials on the following days:

ALL GO RV Stores: Monday to Friday 10 a.m. to 5 p.m.

Don't forget to have a look around while you visit our stores for private offers on Accessories, Parts, and Service exclusive to Adventure Club Members.

FAQs

Q: Can I pick up more essentials if I cannot visit every week?

A: No. The program is designed for weekly pick-up only.

Q: What happens if I sell or trade in my RV?

A: Only those who currently own a Go RV trailer qualify for The Adventure Club. If you can prove you still own a Go RV trailer, you qualify for the program. Due to recent incidents of persons trying to imitate Adventure Club members, you may be asked periodically to provide proof of ownership (E.g. Insurance coverage, pink slip, etc.).

Q: There are times when it appears that the staff are too busy to help me get my essentials. Can I just pick them up myself?

A: At Go RV, our number one concern is your safety. For this reason, we do not allow customers to pick up firewood and/or fill propane tanks on their own. We're normally busy a few days before long weekends. To ensure you receive your essentials in a timely manner, we encourage you to visit us on a weekday or the week before a long weekend.

Q: Can I send a friend or family member to pick up my essentials?

A: Only immediate family members of the RV owner may pick up essentials. If you send someone to pick up your items, they may be asked to provide identification. They must have the Go Auto App with access to your Adventure Club account to collect.

Q: I purchased a RV from you and my propane bottles expire during this camping season. Will I get new ones as a member of the Adventure Club program?

A: We check every bottle before refill. If your bottles are expired, you may purchase a replacement (at your Go Auto discounted price), and we will apply the appropriate identifying Adventure Club sticker.

Q: Can I purchase extra tanks and have them stickered for the free propane as I am a member of the Adventure Club?

A: The number of tanks each Adventure Club Member is allowed is limited to the number of tanks that originally came with the trailer you purchased from Go RV.

Q: I don't have the app – can I still receive Adventure Club essentials?

A: The QR code provided in the Adventure Club section of the app is our updated method of validating your Adventure Club membership. If you don't have the Go Auto App yet, scan the QR code at any of our Go RV locations to download the app using our complimentary Wifi. The Go Auto App is required to redeem Adventure Club essentials in 2023 without exception.

Don't hesitate to ask one of our Managers if you have any other questions regarding the Adventure Club Program.